

Contact: Alan S. Koch, President
1-412-849-0421
ask@ASKProcess.com

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ASK Process Celebrates 10 Years **Consulting with 100's of Organizations & Training 1000's of Professionals**

September marks the tenth anniversary of the founding of ASK Process, Inc.

Alan S Koch founded "Alan S Koch, Consultant" in September 1999. Initially, the company focused solely on consulting and training focused on the CMM (Capability Maturity Model) and PSP (Personal Software Process) that were published by the Software Engineering Institute at Carnegie Mellon University in Pittsburgh, PA where he had been a Member of the Technical Staff for 13 years.

In 2003, Mr. Koch incorporated ASK Process and began to branch out into a more general embrace of IT (Information Technology) process improvement. This embrace includes software Quality Assurance, software testing, software project management, Business Analysis, Agile software development and ITIL® (IT Infrastructure Library®) – a collection of best practices in IT Service Management.

In the process, Mr. Koch has earned these certifications and recognition: ITIL Foundations and Operational Support & Analysis (from the UK Office of Government Commerce), PMP – Project Management Professional (from the Project Management Institute), STC Award of Merit (from the Society of Technical Communications), IEEE Senior Member (from the Institute of Electronic and Electrical Engineers), Certified Scrum Master (from the Scrum Alliance), full membership (in the National Speakers Association), and Certified Toast Master (from Toast Masters International).

For more than a decade, ASK Process, Inc. (www.ASKProcess.com) has consulted with hundreds of IT departments and trained thousands of IT professionals worldwide to ensure dependable, smooth, cost-effective IT services and systems.

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For more information about this topic, or to schedule an interview with Alan S. Koch, call him at 1-412-849-0421 or e-mail him at ask@ASKProcess.com

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