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ASK Process[®] Achieves Exclusive Accreditation IT Service Management Training & Certification

[ASK Process, Inc.](#) was accredited in December 2010 by the [Examination Institute for Information Sciences \(EXIN\)](#) to provide [ITIL[®]](#) V3 Foundation training and certification exam services.

This ITIL Accreditation places ASK Process into a select group of fewer than 200 companies in the United States and only three in Western Pennsylvania that are accredited to provide these services. ASK Process is the only Accredited ITIL provider in Northwestern Pennsylvania.

EXIN has accredited ASK Process, Inc. to act as an Accredited Training Provider for ITIL V3 Foundation, and an Accredited Examination Center. EXIN has accredited Alan S. Koch to act as an Accredited Trainer for ITIL V3 Foundation, and an Accredited Examination Supervisor.

ITIL (Information Technology Infrastructure Library) is an internationally recognized framework of best practice in IT Service Management. ASK Process references ITIL along with other models and standards to guide organizations in improving their IT operations.

For more than a decade, ASK Process, Inc. (www.ASKProcess.com) has consulted with hundreds of Information Technology (IT) departments and trained thousands of IT professionals worldwide to ensure dependable, smooth, cost-effective IT services and systems.

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For more information about this topic, or to schedule an interview with Alan S. Koch, call him at 1-412-849-0421 or e-mail him at ask@ASKProcess.com

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