

### ***Being an Agile Customer***

*\_(2 Days)*

Get what you need from your agile projects!

The Agile software development methods are designed to make software development quicker, more responsive to the customer's needs, and resilient in the face of change. They are based on the unique philosophy that success in software projects is not dependent upon exhaustive planning, fully documented requirements and rigorous change control. They present a new way to think about software projects that results in projects that look quite different from traditional projects.

This course will help you to maximize the benefits you get from Agile projects by actively engaging with your Agile teams. Each student will receive a copy of the book *Agile Software Development: Evaluating the Methods For Your Organization* (2005, Artech House Books) and the Excel workbook that supports the book.

During this course, you will:

- Understand the philosophies and principles upon which the Agile Methods are founded
- Examine your role as an Agile Customer
- Identify the benefits you should expect from an Agile project
- Learn to effectively guide your Agile team's priorities and deliverables
- Develop an action plan for becoming engaged in your Agile projects

Who should attend this course?

- Business customers of software development projects
- Senior and executive managers
- Specialists in software development processes and quality assurance

Course Outline:

Day 1

- Introducing the Agile Methods
- Key Agile Project Roles
- Your role as the Agile Customer (Product Owner)
- Agile Project Initiation: Envisioning the Project
- Agile Project Initiation: Capturing Requirements (Stories, Product Backlog)

Day 2

- Agile Project Initiation: Prioritizing the Product Backlog
- Agile Project Initiation: Defining the Project Roadmap
- An Agile Iteration: Elaborating Requirements (Iteration Goal)
- The End-of-Iteration Review: Product Acceptance and Feedback
- Adapting to Change